

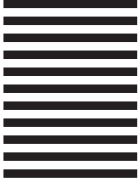


TRC INTERACTIVE
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HARRISBURG PA 17109-9956

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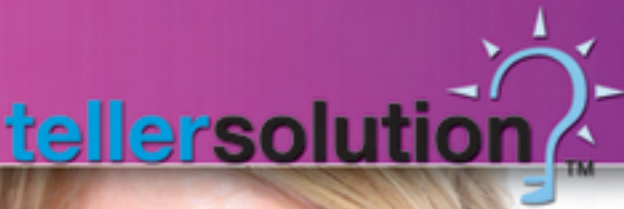


Waypoint Bank
John Jones
123 Front Street
Harrisburg, PA 17109

Perfect for **stand-alone** or **blended** training.

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trc interactive
5 Miller Road
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“...an efficient, cost-effective and complete solution for training *new* and *part-time* Tellers!”

**Reduce Training Costs • Create Consistency
Improve Performance**

Available in full CD-ROM multimedia... and online!



“TellerSolution™ has resulted in an overall reduction of training time and charge back costs of 32%. By reducing the length of training, savings are being reaped in Trainer salaries, as well as student salaries and expenses. Multimedia has allowed us to reduce actual instructor-led classroom time by 70% and offer the program twice as often. This not only frees up Teller Trainers to facilitate other classes but it also provides a skilled Teller replacement in the branch at a much quicker rate.”

--M&T Bank's Training Director, Lynne Kreiner.

TellerSolution ~ Multimedia Teller Training Program™

TRC's efficient and cost-effective solution for training *new* and *part-time* Tellers:

Saves Money

...banks using TRC's TellerSolution ~ Multimedia Teller Training Program™ have reported a 20% to 60% reduction in their direct Teller training costs annually.

Improves Performance

TellerSolution™ increases new Teller's knowledge significantly over live classes and banks have reported increased retention and significantly faster integration into the Teller line.

Custom Designed

...uses many of your documents, transaction types, products and services, trade names and logos... graphically portrayed with full multimedia including audio... even customized measurements and tests!

Engaging

...the most creative multimedia training available, using video, audio, and special effects!

Saves Time

Tellers learn more information faster... thus reducing total training time nearly in half. Further, TellerSolution™ can be offered in the branch or at a centralized location to reduce travel time.

Advanced Training Features

...highly interactive, learner-paced with measured progress. The Multimedia Teller Training also uses mentoring and TRC exclusives including positive feedback, remedial reinforcement, and gateways that permit you to change certain material—even by branch!!

Available in all Formats

Including multimedia CD-ROMs, as well as Intranet and Internet multimedia, High Band and Medium Band versions for all networks.

Join the banks that are spending less time and money to train their Tellers more consistently! ▶

Reply for a Free Demo Today!

Send in for your FREE Demo
Or visit

www.tellersolution.com

to submit your demo request online.



5 Miller Road • Harrisburg, PA 17109-9956

800.222.9909 • 717.652.3100 (voice) • 717.652.8281 (fax)

info@trcinteractive.com

NAME

TITLE

INSTITUTION

NUMBER OF LOCATIONS

ADDRESS

CITY

STATE

ZIP CODE

PHONE NUMBER

FAX NUMBER

EMAIL ADDRESS

PREFERRED TRAINER #TS3P505

Minimum Technical Requirements:

Windows 98 and above, Pentium Processor, High Color (24 bit), Speakers, 24x CD-ROM Drive, 128 MB RAM